

COSE Health and Wellness Trust

Quick Contacts and Resources

Type of Question	Contact Information
Medical Mutual billing and enrollment	(Also shown on employer's invoice) Send enrollment changes to: Medical Mutual Attention: Membership Department cc: 6200 2060 East Ninth Street Cleveland, OH 44115-1355 Fax: (419) 473-7285 Email: MemApps@MedMutual.com
Governance of the COSE MEWA	COSE Health And Wellness Trust 1240 Huron Road, Suite 300 Cleveland, OH 44115-1717 Phone: (216) 592-2404 www.COSEMEWA.com
COSE Membership Benefits (other than MEWA benefits)	COSE Customer Service Phone: (216) 592-2222 Fax: (866) 553-5427 Email: MemberServices@COSE.org
Renewal or benefit plans	Your broker, or if no broker: COSE Medical Mutual Benefits Group Phone: (440) 878-5930 Toll Free: (888) 310-6262 Fax: (440) 878-5946 Email: COSEBenefits@MedMutual.com
COBRA Eligibility and Regulations — Medical Mutual has contracted with Wage Works to provide full administrative services at no additional cost to you including: <ul style="list-style-type: none"> ▪ Annual Qualifying Event Notification ▪ Qualifying Event Election Notification ▪ Billing ▪ Collection of Funding Rate 	Wage Works Phone: (888) 678-4872 Fax: (877) 864-9552 Email: CSEnhancedServices@wageworks.com
Services or assistance — Claim information, identification cards and benefit books	Medical Mutual Customer Care Center Phone: (216) 687-7444 Toll Free: (800) 362-7100 www.MedMutual.com or www.MyHealthPlan.com
Dental Coverage	Phone: (800) 752-1547 www.Dentemax.com
Vision Coverage	Phone: (800) 877-7195 www.VSP.com
Prescription (Rx) Benefits	Contact your Medical Mutual Customer Care Specialist for questions about covered services or assistance with claim information, identification cards and benefit books. For prescription drug benefits and pricing information, contact Express Scripts at (800) 206-4005. www.MedMutual.com
Life, Disability and Indemnity Benefits	Contact your broker, your COSE Sales Representative or Consumers Life for information about life insurance and disability coverage. Claims Inquiries Phone: (866) 925-2542 Consumers Life Sales Phone: (440) 878-5930